



West County Health Centers

Caring for our Communities

a californiahealth⁺ center

Our Mission...

to provide comprehensive, quality and accessible health care services to the communities of West Sonoma County.

ANNUAL REPORT

FINANCES

SOURCES OF REVENUE 2021

Fees for Services	\$13,140,573
Grants & Contracts	\$9,040,046
*Donations & Other	\$3,620,367
SUBTOTAL	\$25,800,986
Less Uninsured Patient Care	-\$1,952,522
TOTAL REVENUE	\$23,848,464

**Includes PPP Loan Forgiveness*

EXPENSES BY PROGRAM 2021

Medical Program	\$10,145,721
Dental Program	\$813,832
Behavioral Health Program	\$2,856,677
Teen Clinic	\$371,444
Fundraising	\$94,076
Administrative Support	\$7,721,183

TOTAL EXPENSES \$22,002,933

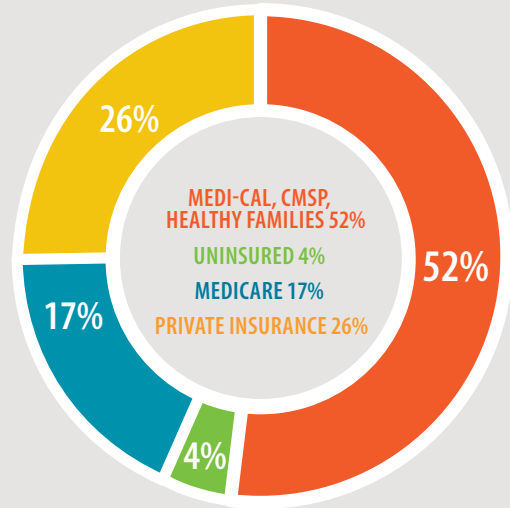
Audited Financial Statements April 2022

STAFF

POSITIONS

Family Physicians	16
Nurse Practitioners	6
Physician Assistants	4
Nurses	15
Medical Assistants	28
Clinical Support Staff	35
Clinical Health Worker	4
Wellness Practitioners	10
Access Coordinators	3
Teen Center Staff	3
Psychiatrists	2
Psychologists	5
Licensed Clinical Social Workers	12
Dentists	3
Dental Hygienists/Assistants	7
Administrative Staff	43
TOTAL EMPLOYEES	196

PATIENTS



MEDICAL CONDITIONS	# OF PATIENTS
Asthma	573
Diabetes	655
HIV/AIDS	222
Hypertension	1,394
Heart Disease	651
Depression	1,566
Behavioral Health Disorders	4,015
Substance Abuse	833

PATIENT VISITS IN 2021

Medical	50,805
Behavioral Health	22,422
Dental	2,636
TOTAL VISITS	76,484

NUMBER OF PATIENTS IN 2021

Total Patients	9,952
New Patients	2,415
Patients Under 18	2,078
Patients Over 60	2,987

Administrative Office • P.O. BOX 1449, Guerneville, CA 95446 • phone (707) 869-5977 • fax (707) 869-5983 • whealth.org

Russian River Health & Wellness Center • Occidental Area Health Center • Sebastopol Community Health & Dental Center
Gravenstein Community Health Center • West County Youth Services & Teen Clinic • Forestville Wellness Center • Third Street House



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▶ Russian River Health & Wellness Center

Principles of Care at WCHC

At its core all of health care is relational. Primary Health Care must offer a continuous, trusting, “first-name” relationship with patients. Every interaction creates opportunities for empowering patients and staff to build healthy communities.



▲ Dental patient at the RRHWC Guerneville



▲ Russian River Resiliency Center



▲ **Sarah Hollister**—RN, PHN, IBCLC Home Visit with a patient & new baby for a follow-up lactation consultation & well baby check.



▲ **Dr. Tory Davis** with patient at the Occidental Area Health Center

Our Values

We are a cohesive team of health care providers, support staff, and volunteers dedicated to wellness, compassion, affordability and excellence of care. We believe in non-judgmental and equitable care for all members of our diverse community.



▲ Part of our homeless services program providing street medicine to our unhoused residents of Guerneville: **Jill Alter**—Nurse, **Dr. Jared Garrison-Jakel**—Physician & Medical Director for Healthcare for the Homeless, **Rosie Traversi**—Access Coordinator.



▲ **Annaliese Hettinger**—Associate Behavioral Health Specialist, **Erin Elo**—Gender, Sexuality & Youth Specialty Services Manager, **Rebecca Mitchell-Mendoza**—Youth Education & Outreach Liaison: supporting our young people and their families through school-based services at Laguna & Analy High Schools and Guerneville School.

Your Support

The new Russian River Health & Wellness Center in Guerneville opened in August 2022 as a health center for the future, providing essential care to the most vulnerable populations of West Sonoma County. Whether it’s providing full service primary care, wellness services, dental care, vaccines, or behavioral health and addiction support services, we work daily to assure community members receive top-quality healthcare.

Your generosity will ensure the Russian River Health Center is a community hub for health and well-being—where residents meet one another, and access critical health care services. For more information please call us at **707-869-5977 x 3313** or visit <https://www.wchealth.org/help/donations>.



Thank you for your support!

◀ **Surani Hayre-Kwan**, FNP with patient at the Russian River Health Center



WCHC is recognized as a Top Performer for LGBTQ+ Equality by the Human Rights Campaign’s Healthcare Equality Index (HEI), the nation’s foremost benchmarking survey of health care facilities on policies and practices dedicated to the equitable treatment and inclusion of their LGBTQ+ patients, visitors and employees.

[wchealth.org](https://www.wchealth.org)