



West County Health Centers

Caring for our Communities

a californiahealth⁺ center

Our Mission...

to provide comprehensive, quality and accessible health care services to the communities of West Sonoma County.

ANNUAL REPORT

FINANCES

SOURCES OF REVENUE 2019

Fees for Services	\$10,655,117
Grants & Contracts	\$7,121,660
* Donations & Other	\$1,535,539
SUBTOTAL	\$19,312,316

Less Uninsured Patient Care \$-539,189

TOTAL REVENUE \$18,773,127

* Includes \$1,043,878 in Restricted Capital Campaign Donations

EXPENSES BY PROGRAM 2019

Medical Program	\$14,176,609
Dental Program	\$1,068,130
Behavioral Health Program	\$3,035,040
Teen Clinic	\$351,519
Fundraising	\$222,698

TOTAL EXPENSES \$18,853,996

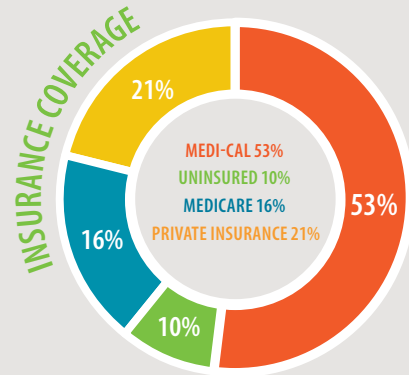
** Audited Financial Statements July 2020

STAFF

POSITIONS

Family Physicians	15
Family Nurse Practitioners	6
Physician Assistants	5
Nurses	24
Medical Assistants	30
Clinical Support Staff	51
Psychiatrists	2
Psychologists	9
Licensed Clinical Social Workers	8
Dentists	2
Dental Hygienists/Assistants	6
Administrative Staff	30
TOTAL EMPLOYEES	188

PATIENTS



MEDICAL CONDITIONS	# OF PATIENTS
Asthma	770
Diabetes	701
HIV/AIDS	307
Hypertension	1,378
Heart Disease	554
Depression	1,660
Behavioral Health Disorders	4,098
Substance Abuse	972

PATIENT VISITS IN 2019

Russian River Health Center	8,966
Occidental Area Health Center	13,144
Sebastopol Community Health Center	2,245
Gravenstein Community Health Center	16,011
Forestville Wellness Center	7,568
Forestville Teen Clinic	1,778
Russian River Dental Clinic	4,807
Behavioral Health Services	16,395
Healthcare for the Homeless	1,572

TOTAL VISITS 72,486

NUMBER OF PATIENTS IN 2019

Total Patients	11,488
New Patients	2,690
Patients Under 18	2,201
Patients Over 60	3,056

Administrative Office • P.O. BOX 1449, Guerneville, CA 95446 • phone (707) 869-5977 • fax (707) 869-5983 • whealth.org

Russian River Health Center • Occidental Area Health Center • Sebastopol Community Health & Dental Center
Gravenstein Community Health Center • Forestville Teen Clinic • Forestville Wellness Center • Third Street House



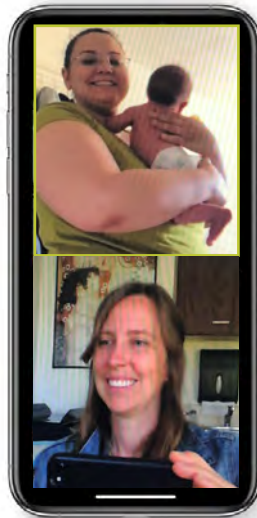
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▶ West County Health Centers 2020 Board of Directors

▼ Dr. Tory Davis with patient at the Occidental Area Health Center



▲ Postpartum Patient with her newborn baby during a Telehealth Video Visit via Zoom with Sarah Hollister, RN during COVID-19. Essential Supplies such as thermometers and baby scales support new families during the Shelter in Place Order.

Principles of Care at West County Health Centers

At its core all of health care is relational. Primary Health Care must offer a continuous, trusting, "first-name" relationship with patients. Every interaction creates opportunities for empowering patients and staff to build healthy lives and communities.

Our Values

We are a cohesive team of health care providers, support staff, and volunteers dedicated to wellness, compassion, affordability and excellence of care. We believe in non-judgmental and equal care for all members of our diverse community.

▶ Surani Hayre-Kwan, FNP with patient at the Russian River Health Center



◀ Dr. Molly Kirkconnel and Sean Lyons, MA with County of Sonoma DHS at Pop-Up COVID-19 Testing—in Guerneville



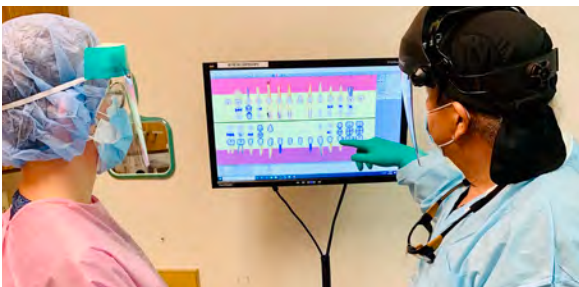
▲ www.socostopscovid.org



◀ Melissa Contreras, MA at the Occidental Area Health Center Immunization Clinic April 2020.

Your Support

is vital to the success in rebuilding the New Russian River Health & Wellness Center. Please support the health of our community by giving today. For more information please call our Development Office at 707-869-5977 x 3313 or visit www.wchealth.org



▲ Sebastopol Community Health & Dental Center staff provide in-person and emergent dental care during COVID-19



Thank You!

www.wchealth.org