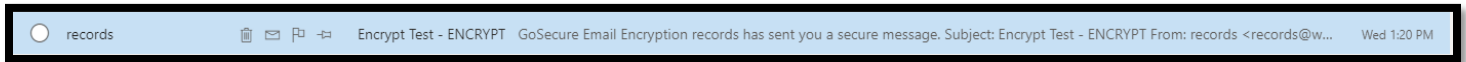


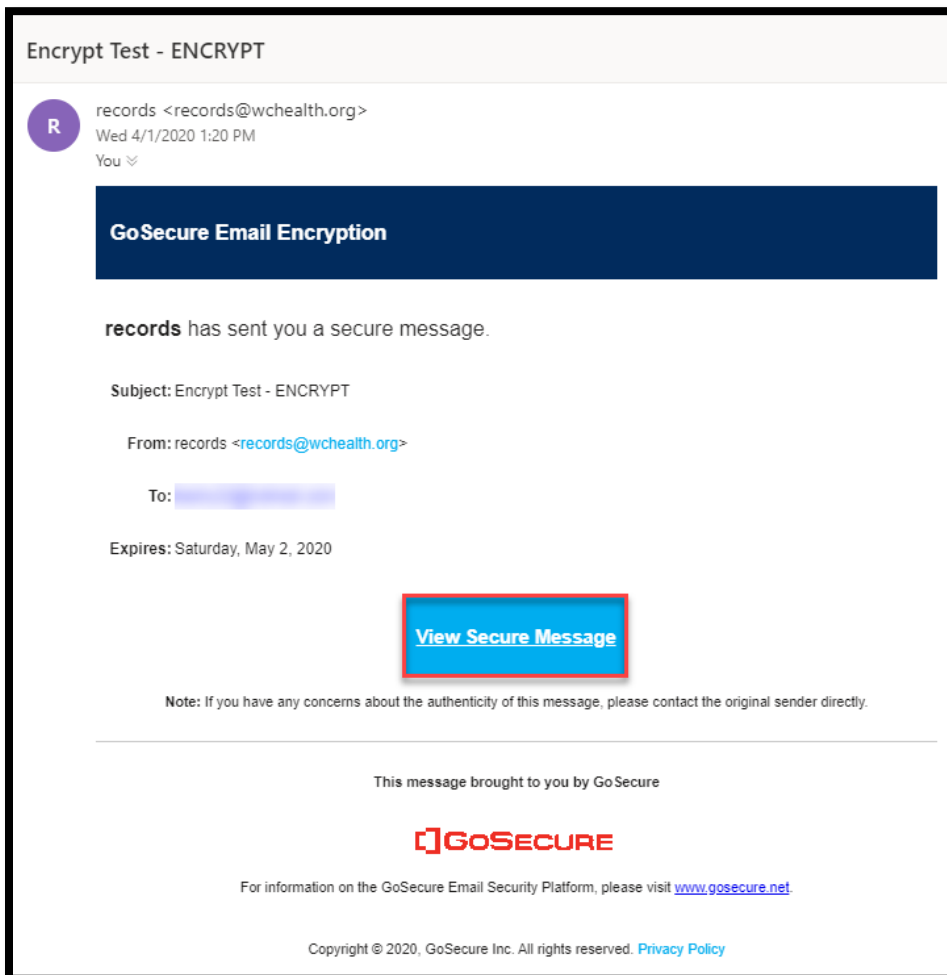
Opening and Replying to Encrypted Emails with EdgeWave

What to expect when receiving an encrypted email from West County Health Centers

The email will be from 'records'



Open the email and select **View Secure Message**



A screenshot of an encrypted email content. The header shows 'Encrypt Test - ENCRYPT' and the sender 'records <records@wchealth.org>' with a date 'Wed 4/1/2020 1:20 PM'. A dark blue banner reads 'GoSecure Email Encryption'. Below it, the text says 'records has sent you a secure message.' The subject is 'Encrypt Test - ENCRYPT', the from is 'records <records@wchealth.org>', and the to is redacted. The expiration date is 'Saturday, May 2, 2020'. A blue button with a red border says 'View Secure Message'. A note at the bottom says 'Note: If you have any concerns about the authenticity of this message, please contact the original sender directly.' The footer includes 'This message brought to you by Go Secure', the GoSecure logo, a link to 'www.gosecure.net', and a copyright notice: 'Copyright © 2020, GoSecure Inc. All rights reserved. Privacy Policy'.

Next, you will be asked to enter your password. The first time you are accessing a secure message through EdgeWave you will need to create a password by choosing **Click here to sign up**

GoSECURE

Secure Mail Login

Email:

Password:

Login

[First time user? Click here to sign up](#) [Forgot your password? Click here](#) [Help](#)

Next you will be asked to enter your email, once entered select **Signup**

GoSECURE

Secure Mail Signup

Email:

Signup

[Forgot your password? Click here](#) [Go Back to Login Login](#)

GoSECURE

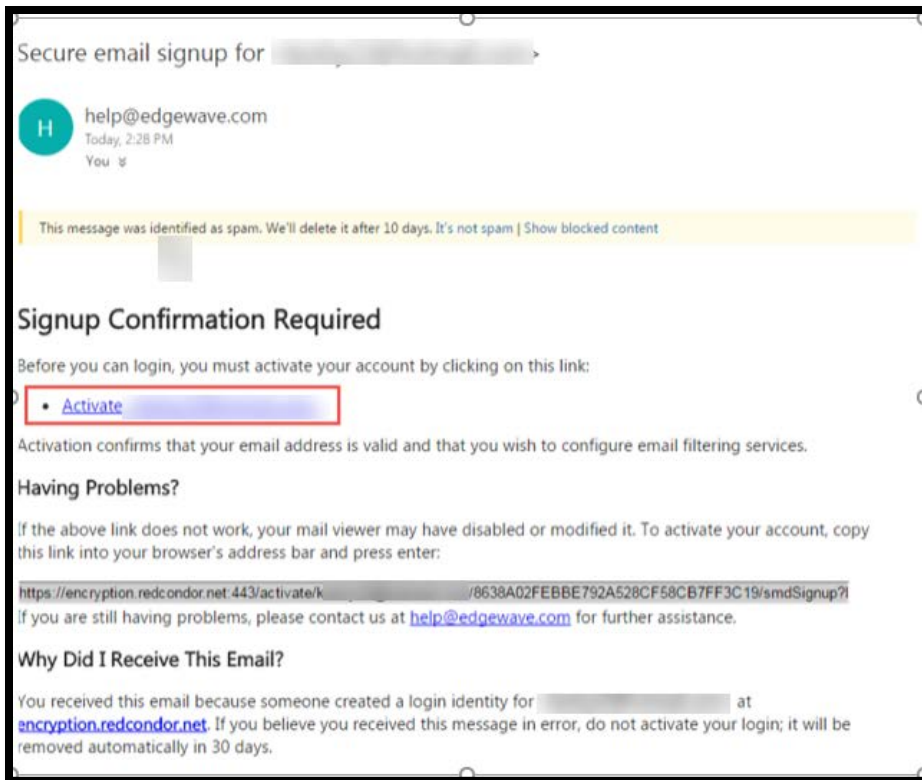
Signup Confirmation

A signup confirmation email has been sent to [redacted] with instructions for activating your account.

You must complete the activation process in order to verify your identity.

After signing up, you will receive a confirmation email to activate your account. Click on the link to activate your account.

If it is not in your inbox, check your Junk folder.



Next you will be prompted to create a password.

Add Password

Requirements:
! Minimum length: 8 characters.

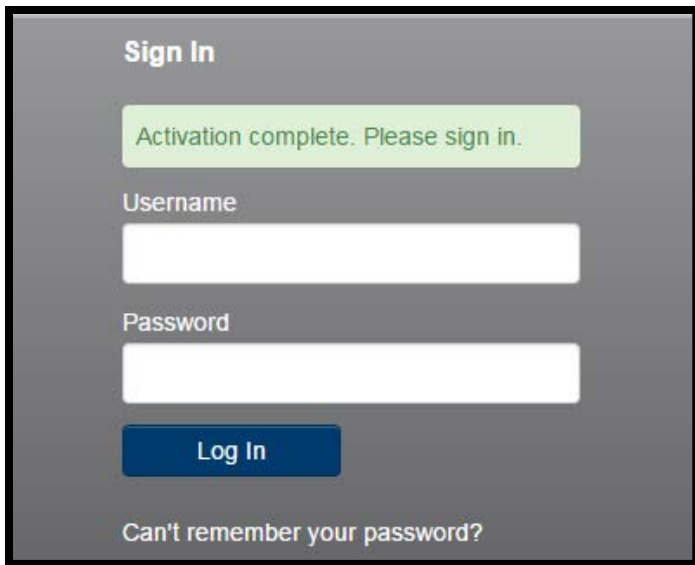
Username
keshy22@hotmail.com

Password
[input field]

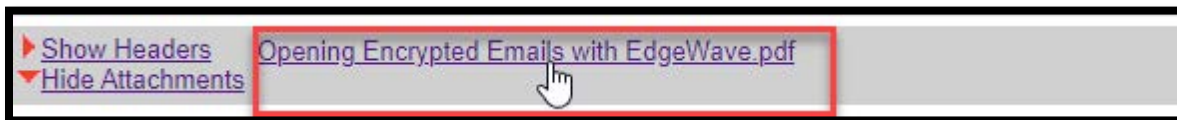
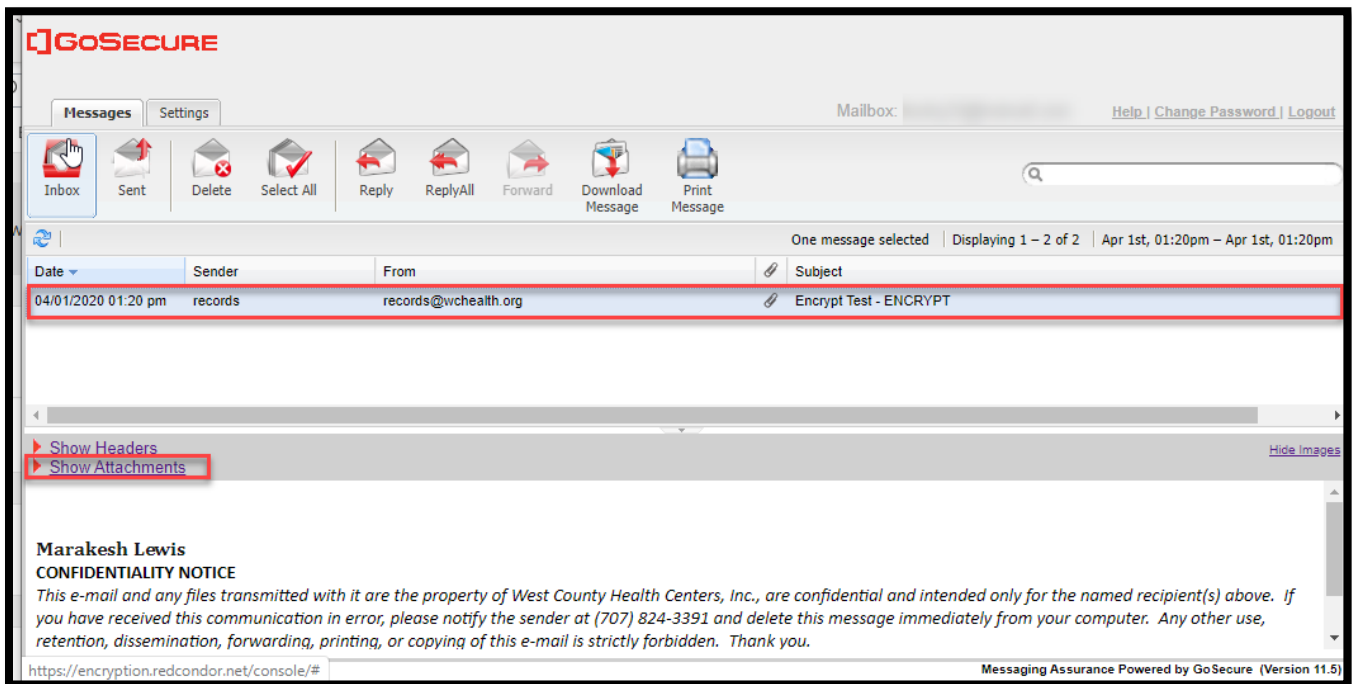
Confirm
[input field]

Save

After creating your password, **Log In**

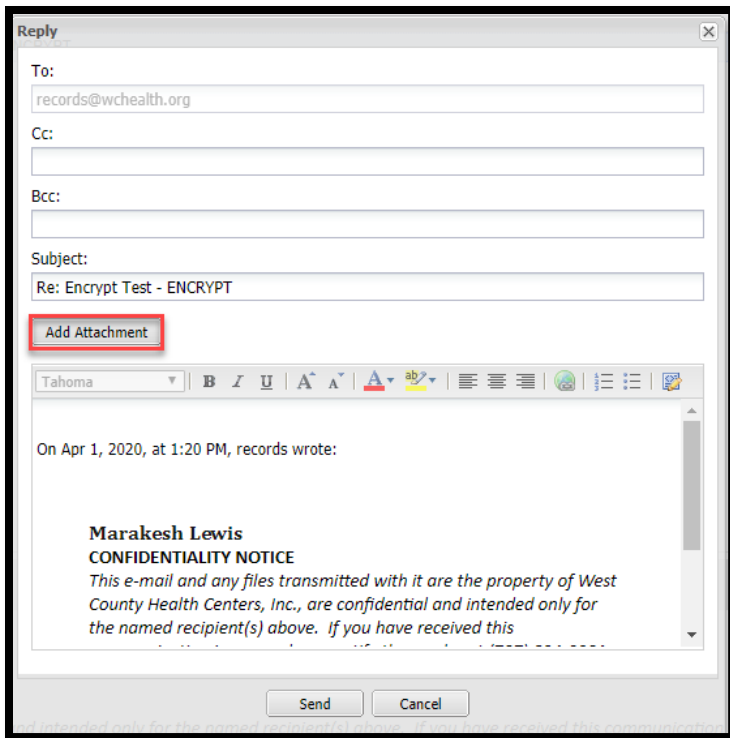


Once signed in, from your EdgeWave inbox, highlight the message and then click on **Show Attachments**

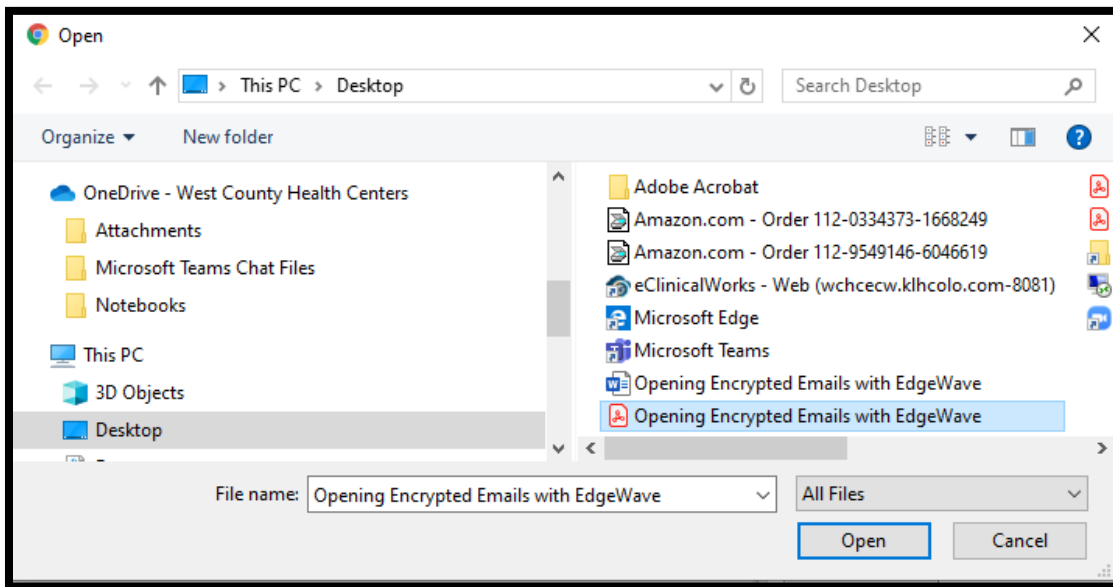


After opening the attachment, you will be able to download and/or print the document.

When returning the completed document, reply to the message from within EdgeWave, and choose **Add Attachment**



Open the saved document from your PC. Once attached the document name will display below the Add Attachment button.



**emails being sent to the address records@wchealth.org are intended for exchanging documents only, please do not use this to communicate with your provider.

When all documents are attached, hit **Send**.

Reply

To:
records@wchealth.org

Cc:

Bcc:

Subject:
Re: Encrypt Test - ENCRYPT

Add Attachment

Opening Encrypted Emails with EdgeWave.pdf

Tahoma | B I U A A | A ab | | | | | | | |

On Apr 1, 2020, at 1:20 PM, records wrote:

Marakesh Lewis
CONFIDENTIALITY NOTICE
This e-mail and any files transmitted with it are the property of West County Health Centers, Inc., are confidential and intended only for the named recipient(s) above. If you have received this

Send Cancel